

Glendoveer Tennis Court Reservation Policy & Rules for Members and Non-Members

Tennis Members and Non-Members Court Reservation Policy:

Court times are 1 hour and 15 minutes with the first reservation at 6:45am and the last at 8:30pm

(Court times are 6:45am, 8:00am, 9:15am, 10:30am, 11:45am, 1:00pm, 2:15pm, 3:30pm, 4:45pm, 6:00pm, 7:15pm, & 8:30pm.)

1. The person calling in for the reservation must give 2 last names for singles and 4 last names for doubles at the time of reservation. Front desk will be taking first and last name, and either phone # or Email
2. All persons using a tennis court (members or non-members) must check in at the front desk before entering the courts. Each person using the court must be properly listed on the master court reservation sheet.
3. Only 1 reservation for 1 court time per phone call. Members and non-members can only reserve 1 prime time court. Prime time is daytime 9:15am & 10:30am and nighttime 6:00pm & 7:15pm. Two (or multiple) court times per player each day may be reserved but not back to back. **(NO BACK-to-BACK reservations each and every day).**
4. Members in good standing, may book a court 7 days in advance at the opening of each business day- 6:45 am (DO NOT take reservations before 6:45am). Members may call in at 503-253-7507 or book online at www.glendoveertennismem.ezlinks.com.
5. Non-members may book a court 2 days in advance by calling in at 503-253-7507 or book online at www.playglendoveer.com under "Tennis Reservations" tab.
6. If the court reservation players do not arrive within 15 minutes of the assigned court time (per Glendoveer POS clock), and does not call ahead to alert the front desk staff, the court will be given up to any players in waiting.
7. If a court is open, after a member and non-member court reservation, they may book the court time following ½ hour before the first court time reserved.
8. Members and non-members may not reserve 2 back to back courts in a day. Violation of this rule will result in cancelling one of the court reservations, by the front desk.

No Shows & Late Cancellation Policy:

1. We ask that all Glendoveer members and non-members reserving courts please be mindful of the fact that we have numerous members/non-members positioning for a limited number of courts. If you are not able to play during the reservation time that you have scheduled, we kindly ask that you call us at **503-253-7507** at least 24 hours prior to your reservation and cancel your court.
2. In the event that a court reservation is made and no one shows up to use the court, an **\$18 NO SHOW** fee will be assessed directly to the account of the person(s) who's name(s) appear on the reservation.
3. In the event that a court reservation is made and a cancellation is made less than 24 hours before the court reservation is to begin, an **\$18 LATE CANCELLATION** fee will be assessed directly to the account of the person(s) who's name(s) appear on the reservation if we are not able to rent court.
4. **NO SHOWS** and **LATE CANCELLATION** fees will be automatically billed to the appropriate member(s) and show up on the monthly billing statement. Non-member(s) will be required to pay for before booking another court.

Tennis Lesson Policy:

ONLY Glendoveer employed Tennis Professionals/Instructors are allowed to give tennis lessons, instruction, coaching, etc. on Glendoveer courts. No outside hoppers and/or no outside ball carts allowed by members or non-members. There are **NO EXCEPTIONS**.

Pros:

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John Bot

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